Title Med-Ai: A Machine Learning-Based Medical Diagnostic System

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## ABSTRACT

#### Med-Ai: A Machine Learning-Based Medical

*Diagnostic System* is an innovative medical diagnostic system designed to leverage the power of artificial intelligence to assist healthcare professionals and patients in early disease detection and efficient medical data management. Developed using a robust Django-based framework, MedAI integrates machine learning models to analyze patient data and provide accurate diagnostic predictions for conditions such as diabetes, heart disease, and breast cancer. The system features rolebased dashboards for doctors, patients, and administrators, each tailored to their specific needs, ensuring a user-friendly and secure environment.

Doctors can access patient records, manage diagnostic tests, and collaborate with peers, while patients can upload medical data, view prediction results, and receive timely notifications.

Administrators benefit from tools to manage users and system settings effectively. **MedAI** also includes advanced features like secure data management, real-time notifications, and a suggestion box to collect feedback for continuous improvement.

The system has been rigorously tested through unit, integration, and user acceptance testing to ensure accuracy, reliability, and a seamless user experience. **MedAI** aims to enhance the healthcare ecosystem by streamlining diagnostic processes, improving communication between stakeholders, and empowering users with actionable insights, ultimately contributing to better health outcomes. **Keywords:** Machine Learning, Medical Diagnostics, Artificial Intelligence, Healthcare Technology, Disease Prediction, Early Disease Detection, Healthcare Collaboration, Diabetes Prediction, Heart Disease Prediction, Breast Cancer Prediction, Health Outcomes

## INTRODUCTION Background of Study

The rapid evolution of technology has profoundly transformed the healthcare sector, introducing innovative tools and systems that enhance diagnostic accuracy, streamline medical processes, and improve patient outcomes. Among these advancements, artificial intelligence (AI) and machine learning (ML) have emerged as pivotal forces in revolutionizing medical diagnostics. AI-based systems enable early detection of critical diseases such as heart disease, diabetes, and breast cancer, significantly increasing the likelihood of successful treatment and reducing mortality rates. Early diagnosis is particularly vital in managing chronic and life-threatening conditions, as timely interventions can mitigate complications and improve quality of life.

Despite these technological strides, access to advanced healthcare services remains a significant challenge, particularly in developing countries like Malawi. Limited medical infrastructure, a shortage of trained healthcare professionals, and financial constraints restrict the availability of diagnostic tools and timely medical interventions. In many underserved regions, individuals lack access to basic health screenings, leading to late-stage diagnoses that

complicate treatment and reduce survival rates. The growing demand for accessible healthcare solutions has thus underscored the need for innovative, cost-effective, and scalable systems that can bridge these gaps.

To address these challenges, the project "MedAI: A Machine Learning-Based Medical Diagnostic System" was developed to provide a robust, accessible, and user-friendly platform for early disease detection. MedAI leverages machine learning models, specifically RandomForestClassifier and KNeighborsClassifier, to predict the likelihood of diseases such as heart disease, diabetes, and breast cancer based on user-provided health metrics. By integrating these models into a webbased application built on the Django framework, MedAI empowers both healthcare professionals and individuals with real-time diagnostic predictions, fostering preventive healthcare practices. The system is designed to be inclusive, catering to users in resourceconstrained settings by ensuring compatibility with various devices and minimal technical requirements. This project not only demonstrates the potential of machine learning in modern medical diagnostics but also contributes to improving healthcare accessibility in underserved regions like Malawi.

## Context

The global healthcare landscape is increasingly characterized by the integration of technology to address pressing challenges such as rising healthcare costs, aging populations, and disparities in access to care. In developing nations, these challenges are amplified by systemic issues, including inadequate healthcare facilities and limited diagnostic resources. Malawi, for instance, faces significant barriers to healthcare delivery, with rural populations often unable to access timely medical consultations or diagnostic tests. The reliance on manual diagnostic processes and the scarcity of specialized medical personnel further exacerbate delays in disease detection and treatment.

Machine learning offers a transformative solution by enabling predictive analytics that can process complex medical data and provide accurate diagnostic insights. Models like RandomForestClassifier and KNeighborsClassifier have proven effective in analyzing patterns in medical datasets, making them suitable for predicting diseases with high accuracy. However, the deployment of such technologies in resource-limited settings requires careful consideration of accessibility. usability, and data security. MedAI addresses these needs by combining advanced machine learning capabilities with a user-centric design, ensuring that the system is both functional and intuitive for users with varying levels of technical expertise.

Furthermore, the project aligns with global health priorities, such as the United Nations Sustainable Development Goal 3 (Good Health and Well-Being), which emphasizes the importance of equitable access to healthcare services. By providing a platform that enables early disease detection and promotes proactive health management, MedAI contributes to

reducing healthcare disparities and improving health outcomes in underserved communities. The system's role-based dashboards for doctors, patients, and administrators facilitate seamless communication and data management, enhancing collaboration within the healthcare ecosystem.

#### **Research Objectives**

The primary objective of "MedAI: A Machine Learning-Based Medical Diagnostic System" is to develop a web-based application that leverages machine learning to facilitate early detection of diseases, including heart disease, diabetes, and breast cancer. The project aims to deliver a reliable, secure, and accessible platform that empowers users with actionable health insights while supporting healthcare professionals in diagnostic decision-making. The specific objectives are as follows:

#### **Disease Prediction Using Machine**

Learning: To design and implement a webbased application that integrates pre-trained machine learning models, such as RandomForestClassifier and KNeighborsClassifier, to accurately predict diseases based on user-provided health metrics. This involves processing and analyzing input data to generate reliable predictions for heart disease, diabetes, and breast cancer.

Accurate Diagnostic Feedback: To ensure that the system delivers precise and dependable diagnostic results, enabling users to make informed decisions about their health. The objective is to validate the accuracy of predictions through rigorous testing and provide clear, actionable feedback to users.

- User Authentication and Role-Based Access: To incorporate secure user authentication and role management features, allowing patients, doctors, and administrators to access tailored functionalities. This includes user registration, secure login, and personalized dashboards to enhance user experience and data security.
- 2. **Real-Time Data Processing**: To develop a system capable of processing user inputs and delivering diagnostic predictions in real-time, ensuring a responsive and efficient user experience. The goal is to handle multiple predictions simultaneously while maintaining performance and accuracy.
- 3. Accessibility and User-Friendliness: To create an intuitive and inclusive platform that is accessible across various devices and suitable for users with limited technical knowledge. This objective focuses on promoting usability and ensuring that the system can serve diverse populations, particularly in underserved regions.

By achieving these objectives, MedAI aims to advance the application of machine learning in healthcare, streamline diagnostic processes, and contribute to better health outcomes in resourceconstrained settings. The project represents a significant step toward democratizing access to advanced diagnostic tools and fostering a proactive approach to healthcare.

#### LITERATURE REVIEW

This literature review synthesizes existing research and technological advancements in machine learning (ML)-based medical diagnostic systems, with a particular focus on their applications in early disease detection and treatment. It examines methodologies, algorithms, data types, and evaluation metrics used in prior studies, highlighting their relevance to the development of "MedAI: A Machine Learning-Based Medical Diagnostic System." The review draws on a range of scholarly articles to provide a comprehensive understanding of the current landscape of ML in healthcare diagnostics, identifying trends, gaps, and opportunities for further innovation.

#### **Overview of Research Studies**

The integration of machine learning into medical diagnostics has gained significant traction in recent years, driven by the need for accurate, efficient, and scalable solutions to address global healthcare challenges. Md Manjurul Ahsan and Zahed Siddique (2021) conducted a bibliometric analysis of 1,216 publications from Scopus and Web of Science databases to explore the role of machine learning and deep learning in disease diagnosis. Their study, titled "Machine Learning- Based Disease Diagnosis: A Bibliometric Analysis," underscores the growing importance of ML in early disease identification. The authors identified key trends, including the prominence of algorithms like RandomForestClassifier,

Support Vector Machines (SVM), and Convolutional Neural Networks (CNNs) in diagnosing diseases such as cancer, diabetes, and heart disease. The review also highlighted the use of diverse data types, including electronic health records (EHRs), medical imaging, and patient-reported metrics, to train ML models. *Ahsan and Siddique* concluded that ML-based disease diagnosis (MLBDD) offers transformative potential for improving healthcare outcomes, particularly in resourceconstrained settings, but emphasized the need for standardized evaluation metrics to ensure model reliability (<u>DOI:</u> <u>10.48550/arXiv.2112.15538</u>).

Yogesh Kumar, Apeksha Koul, Ruchi Singla, and Muhammad Fazal Ijaz (2022) provided a systematic review of artificial intelligence (AI) techniques in disease diagnosis, published in the Journal of Ambient Intelligence and Humanized Computing. Their study examined AI's role in diagnosing a broad spectrum of diseases, including Alzheimer's, cancer, diabetes, heart disease, and tuberculosis. The authors analyzed the efficacy of ML and deep learning models, such as Decision Trees, K-Nearest Neighbors (KNN), and Deep Neural Networks (DNNs), using quality parameters like accuracy, sensitivity, specificity, and precision. The review highlighted the critical role of medical data sources, such as ultrasound, MRI, CT scans, and blood test results, in training robust AI models. Kumar et al. noted that AI-driven diagnostics significantly outperform traditional methods in terms of speed and accuracy, enabling faster patient recovery and reducing the burden on healthcare systems. However, they also identified challenges, such as data privacy concerns and the need for large, highquality datasets to improve model generalizability (DOI: 10.1007/s12652-021-03612-z).

Zainab Jan, Farah El Assadi, Alaa Abd-Alrazaq, and Puthen Veettil Jithesh (2023) conducted a scoping review on the application of AI in predicting and diagnosing pancreatic cancer, published in the Journal of Medical Internet Research. Pancreatic cancer, known for its low survival rate, requires early detection to improve patient outcomes. The review analyzed 30 studies and found that deep learning models, particularly CNNs, were widely used for analyzing radiological images, such as CT and MRI scans. Machine learning algorithms, including SVM and Decision Trees, achieved accuracy rates of up to 99% in some cases. The authors emphasized the importance of validation techniques like k-fold crossvalidation and external validation to ensure model robustness. While AI shows promise in pancreatic cancer diagnosis, Jan et al. highlighted challenges such as limited dataset availability and the need for integration into clinical workflows to enhance decision-making (DOI: 10.2196/44248).

Yogesh Kumar, Surbhi Gupta, Ruchi Singla, and Yu-Chen Hu (2022) conducted another systematic review focusing on AI techniques for cancer prediction and diagnosis, published in Archives of Computational Methods in Engineering. Following PRISMA guidelines, the review analyzed 185 research articles from 2009 to 2021, sourced from Web of Science, EBSCO, and EMBASE. The studies employed conventional ML models (e.g., RandomForestClassifier, SVM) and deep learning models (e.g., CNNs, Recurrent Neural Networks) to predict various cancers, including breast, lung, and pancreatic cancer. Evaluation metrics such as accuracy, sensitivity, specificity, precision, recall, and F1-score were used to assess model performance. Despite the high accuracy of AI models, the review noted that cancer mortality rates have not decreased proportionally, suggesting limitations in translating AI predictions into clinical outcomes. *Kumar et al.* called for further research to address challenges like data heterogeneity and model interpretability to enhance AI's impact on cancer care (<u>DOI: 10.1007/s11831-021-09648-</u><u>w</u>).

#### **Methodologies and Tools**

The methodologies employed in ML-based diagnostic systems typically involve data preprocessing, feature engineering, model training, and evaluation. Data preprocessing is a critical step, as medical datasets often contain missing values, noise, and inconsistencies. Libraries like numpy and pandas are commonly used for data cleaning, normalization, and feature selection, as noted by Ahsan and Siddique (2021). Feature engineering enhances model performance by identifying the most relevant predictors, such as cholesterol levels for heart disease or glucose levels for diabetes.

In terms of algorithms, RandomForestClassifier and KNeighborsClassifier are frequently used due to their robustness and ability to handle complex datasets. For instance, *Kumar et al.* (2022) highlighted RandomForestClassifier's effectiveness in breast cancer prediction, citing

its ability to manage high-dimensional data and reduce overfitting. Deep learning models, particularly CNNs, are preferred for imagebased diagnostics, such as analyzing MRI or CT scans for pancreatic cancer (Jan et al., 2023). These models excel at extracting spatial features from images, making them ideal for detecting subtle abnormalities.

Web-based frameworks like Django and Flask are commonly used to deploy ML models, enabling real-time predictions and user interaction. The integration of HTML, CSS, and JavaScript ensures a responsive and userfriendly interface, as seen in systems similar to MedAI. Security features, such as data encryption and user authentication, are critical for protecting sensitive medical data, aligning with standards like HIPAA and GDPR.

## **Gaps and Opportunities**

Despite the advancements in ML-based diagnostics, several gaps remain. First, many studies rely on limited or region-specific datasets, which may not generalize across diverse populations. For example, Kumar et al. (2022) noted the challenge of data heterogeneity in cancer prediction, which can lead to biased models. Second, the lack of interpretability in deep learning models poses a barrier to clinical adoption, as healthcare professionals require transparent decision- making processes. Third, integrating ML systems into existing healthcare workflows remains a challenge, particularly in resource-constrained settings like Malawi, where infrastructure and technical expertise may be limited.

These gaps present opportunities for projects like MedAI. By focusing on accessibility and user- friendliness, MedAI addresses the need for inclusive diagnostic tools that can operate in low- resource environments. The use of pretrained models like RandomForestClassifier and KNeighborsClassifier ensures high accuracy while minimizing computational requirements, making the system feasible for deployment on standard devices. Additionally, MedAI's role- based dashboards and real-time prediction capabilities enhance usability for both patients and healthcare providers, fostering collaboration and proactive health management.

## **Relevance to MedAI**

The reviewed studies provide a strong foundation for the development of MedAI. The use of RandomForestClassifier and KNeighborsClassifier aligns with established practices in disease prediction, as evidenced by their success in diagnosing heart disease, diabetes, and breast cancer (*Kumar et al.*, 2022). The emphasis on real-time data processing and user-friendly interfaces in prior research supports MedAI's design, which prioritizes responsiveness and accessibility. Moreover, the focus on data security and privacy in the literature informs MedAI's implementation of encryption and role-based access controls.

MedAI builds on these insights by addressing specific challenges in underserved regions like Malawi. By leveraging a Django-based framework and open-source ML libraries, the system ensures scalability and costeffectiveness. The incorporation of diverse data inputs (e.g., health metrics for heart disease, diabetes, and breast cancer) mirrors the multidisease focus of prior studies, while the system's emphasis on early detection aligns with global health priorities.

Future research could explore the integration of deep learning models or larger datasets to further enhance MedAI's predictive capabilities.

In conclusion, the literature underscores the transformative potential of ML in medical diagnostics, highlighting the efficacy of algorithms, the importance of diverse data sources, and the need for accessible and secure systems. MedAI draws on these findings to deliver a practical solution for early disease detection, contributing to improved healthcare outcomes in resource- constrained settings.

## **METHODOLOGIES**

This section outlines the research methods employed in the development of "MedAI: A Machine Learning-Based Medical Diagnostic System," a web-based application designed to facilitate early detection of diseases such as heart disease, diabetes, and breast cancer using machine learning models. The methodologies encompass system design, data collection and preprocessing, machine learning model development and integration, web application development, testing, and evaluation. These methods ensure the system is robust, accurate, user- friendly, and accessible, particularly for underserved regions like Malawi.

## System Design

The development of MedAI followed a structured system design approach to ensure scalability, modularity, and usability. The system was architected using a client-server model, with the Django framework handling backend operations and a frontend built using HTML, CSS, and JavaScript. The design process involved the following steps:

- Requirement Analysis: Stakeholder requirements were gathered through consultations with healthcare professionals, potential users, and administrators. Key requirements included real-time disease prediction, secure user authentication, role-based access, and cross-device compatibility.
- System Architecture: A three-tier architecture was adopted, comprising the presentation layer (frontend), application layer (backend logic and ML integration), and data layer (database and ML model storage). This ensured separation of concerns and ease of maintenance.
- Database Design: A relational database, managed using Django's Object-Relational Mapping (ORM) with SQLite, was designed to store user profiles, health metrics, prediction results, and system logs. Tables were normalized to reduce redundancy and ensure data integrity.
- User Interface Design: Wireframes

and mockups were created using tools like Figma to design intuitive interfaces for patients, doctors, and administrators. The design prioritized simplicity and accessibility, adhering to responsive design principles for compatibility across desktops, tablets, and mobile devices.

## **Data Collection and Preprocessing**

The accuracy of MedAI's machine learning models relies heavily on the quality of the data used for training and prediction. The following steps were undertaken for data collection and preprocessing:

- Data Sources: Publicly available medical datasets were sourced for training the models. These included:
- Heart Disease: The UCI Heart Disease dataset (Heart\_train.csv), containing 14 attributes such as age, sex, cholesterol levels, and blood pressure, with binary labels indicating the presence or absence of heart disease.
- Diabetes: The PIMA Indians Diabetes dataset (Diabetes\_XTrain.csv and Diabetes\_YTrain.csv), including features like glucose levels, BMI, insulin levels, and age, with binary labels for diabetes diagnosis.
- Breast Cancer: The Wisconsin Breast Cancer dataset (Breast\_train.csv), featuring 30 attributes related to cell characteristics (e.g., radius, texture, perimeter) and

binary labels for benign or malignant tumors.

- Data Cleaning: The datasets were preprocessed using Python libraries pandas and numpy. Missing values were handled by imputing the mean or median for numerical features, depending on data distribution.
   Outliers were identified and capped using the interquartile range (IQR) method to prevent model bias.
- Feature Engineering: Relevant features were selected based on domain knowledge and correlation analysis. For example, in the heart disease dataset, features like cholesterol and blood pressure were prioritized due to their strong correlation with the target variable. Feature scaling was applied using StandardScaler to normalize data for models like KNeighborsClassifier.
- Data Splitting: Each dataset was split into training (80%) and testing (20%) sets to evaluate model performance. Stratified sampling ensured balanced class distribution in both sets.

#### **Machine Learning Model Development**

The core of MedAI's diagnostic capabilities lies in its machine learning models, specifically RandomForestClassifier and KNeighborsClassifier, chosen for their robustness and suitability for the selected diseases.

- Model Selection:
- RandomForestClassifier: Used for heart disease and breast cancer predictions due to its ability to handle high-dimensional data, reduce overfitting, and provide feature importance rankings. The model was configured with 100 trees and a maximum depth of 10 to balance accuracy and computational efficiency.
- KNeighborsClassifier: Employed for diabetes prediction due to its effectiveness in capturing local patterns in data. The model was set with k=5 neighbors, determined through cross-validation to optimize performance.
- Model Training:
- Models were trained using the scikit-learn library in Python.
   Hyperparameters were tuned using grid search with 5-fold cross-validation to maximize accuracy and F1-score.
- For heart disease, the RandomForestClassifier was trained on the UCI Heart Disease dataset, achieving an accuracy of approximately 85% on the test set.
- For diabetes, the KNeighborsClassifier was trained on the PIMA Indians Diabetes dataset, yielding an accuracy of around 78%.
- For breast cancer, the RandomForestClassifier was

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trained on the Wisconsin Breast Cancer dataset, achieving an accuracy of approximately 95%.

• Model Serialization: Trained models were serialized using joblib to enable efficient loading and integration into the Django application. This ensured minimal latency during real-time predictions.

## Web Application Development

The MedAI system was developed as a webbased application to ensure accessibility and ease of use. The development process involved both backend and frontend components:

## Backend Development:

- Framework: Django was used for its robust security features, ORM capabilities, and scalability. The backend handled user authentication, data processing, and ML model integration.
- API Development: RESTful APIs were created using Django REST Framework to facilitate communication between the frontend and backend. Endpoints were defined for user registration, login, data

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input, and prediction results.

- ML Integration: A prediction pipeline was implemented to process user inputs, pass them to the appropriate ML model, and return results. The pipeline included data validation to ensure inputs matched the expected format and range.
- Frontend Development:
  - Technologies: HTML, CSS, and JavaScript were used to create a responsive and interactive interface. Bootstrap was employed for styling to ensure consistency and responsiveness.
  - Forms: Disease-specific input forms were designed to collect health metrics. For example, the heart disease form included fields for age, sex, and cholesterol, with clientside validation to prevent invalid submissions.
  - **Result Display**:

Prediction results were presented using clear text and visual indicators (e.g., green for negative, red for positive). Recommendations, such as consulting a doctor, were included based on prediction outcomes.

- Security:
  - User authentication was implemented using Django's builtin authentication system, with password hashing and session management.
  - Data transmission was secured using HTTPS, and sensitive data was encrypted in the database.
  - Role-based access control ensured that patients, doctors, and administrators could only access authorized functionalities.

## **Testing and Evaluation**

Rigorous testing was conducted to ensure the reliability, accuracy, and usability of MedAI. The testing process included:

- Unit Testing: Individual components, such as data preprocessing functions, ML model predictions, and API endpoints, were tested using Django's testing framework and Python's unittest.
   For example, the prediction pipeline was tested with synthetic inputs to verify correct model outputs.
- Integration Testing: The interaction between components, such as the

frontend form submission and backend prediction pipeline, was tested to ensure seamless operation. Mock datasets were used to simulate real-world scenarios.

- User Acceptance Testing (UAT): A group of 20 users, including healthcare professionals and laypersons, tested the system in a controlled environment. Feedback was collected on usability, interface design, and prediction clarity. The System Usability Scale (SUS) was used, yielding an average score of 82, indicating high usability.
- **Performance Testing**: The system was tested for scalability by simulating multiple concurrent users. Response times for predictions averaged under 1 second, meeting real- time requirements.
- Model Evaluation: Model
   performance was assessed using
   metrics like accuracy, precision,
   recall, and F1-score on test datasets.
   Confusion matrices were analyzed
   to identify potential biases, and
   models were retrained if necessary
   to improve performance.

## **Ethical Considerations**

Given the sensitive nature of medical data, ethical considerations were integral to the methodology:

- Data Privacy: Only publicly available, anonymized datasets were used for training to avoid ethical concerns related to patient confidentiality.
- Informed Consent: Users were informed about data usage and storage during registration, with explicit consent required.
- Transparency: Prediction results included disclaimers advising users to consult healthcare professionals for confirmation, ensuring MedAI was positioned as a supportive tool rather than a definitive diagnostic solution.
- Bias Mitigation: Models were evaluated for bias across demographic groups (e.g., age, sex) to ensure equitable performance. Feature selection and data preprocessing were adjusted to minimize disparities.

#### **Deployment and Maintenance**

The system was deployed on a cloud-based server using Heroku for scalability and ease of access. The deployment process included:

- Environment Setup: A virtual environment was configured with all required dependencies, including scikit-learn, pandas, and Django.
- Continuous
   Integration/Continuous
   Deployment (CI/CD): A
   CI/CD pipeline was
   established using GitHub
   Actions to automate testing
   and deployment of updates.
- Monitoring: Logs were implemented to track system performance, user activity, and errors. Regular maintenance was scheduled to update models with new data and address user feedback.

In conclusion, the methodologies employed in developing MedAI combined rigorous data science practices, software engineering principles, and user-centered design to create a reliable and accessible diagnostic tool. By leveraging established ML algorithms, a robust web framework, and comprehensive testing, MedAI addresses the need for early disease detection in resource-constrained settings, contributing to improved healthcare outcomes.

## **RESULTS AND DISCUSSION**

This section presents the findings from the development, testing, and evaluation of "MedAI: A Machine Learning-Based Medical Diagnostic System," a web-based application designed for early detection of heart disease, diabetes, and breast cancer using machine learning models. The results include model performance metrics, system usability, and user feedback, supported by tables and figures where applicable. The discussion interprets these findings, relating them to existing literature and highlighting implications for healthcare diagnostics, particularly in underserved regions like Malawi.

## Results

## **Machine Learning Model Performance**

The MedAI system integrated two machine learning models: **RandomForestClassifier** for heart disease and breast cancer predictions, and KNeighborsClassifier for diabetes prediction. Model performance was evaluated on test datasets using accuracy, precision, recall, and F1-score. The results are summarized in Table 1.

| Disease       | Model                  | Accuracy |
|---------------|------------------------|----------|
|               |                        | (%)      |
| Heart Disease | RandomForestClassifier | 85.2     |
| Diabetes      | KNeighborsClssifier    | 77.8     |
| Breast Cancer | RandomForestClassifier | 94.8     |

# Table 1: Performance Metrics of Machine Learning Models

 Heart Disease Prediction: The RandomForestClassifier, trained on the UCI Heart Disease dataset, achieved an accuracy of 85.2%. The model

performed well in identifying both positive and negative cases, with a balanced F1-score of 85.4%, indicating robustness in handling clinical data.

- Diabetes Prediction: The KNeighborsClassifier, trained on the PIMA Indians Diabetes dataset, yielded an accuracy of 77.8%. The slightly lower performance reflects the complexity of diabetes prediction, where features like glucose levels and BMI exhibit variability across populations.
- Breast Cancer Prediction: The RandomForestClassifier, trained on the Wisconsin Breast Cancer dataset, achieved the highest accuracy of 94.8%. The model's high precision (95.2%) and recall (94.3%) suggest strong discriminative power for distinguishing benign and malignant tumors.

#### System Usability

User acceptance testing (UAT) was conducted with 20 participants, including 10 healthcare professionals and 10 laypersons, to evaluate the system's usability. The System Usability Scale (SUS) was used, resulting in an average score of 82 out of 100, indicating high usability. Key findings from UAT include:

> • Ease of Use: 90% of participants found the interface intuitive, with disease-specific input forms and clear result displays enhancing user

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experience.

- **Responsiveness**: The system processed predictions in under 1 second on average, meeting real-time requirements.
- Accessibility: The responsive design ensured compatibility across devices, with 100% of participants successfully accessing the system on desktops, tablets, and smartphones.

## **User Feedback**

Feedback collected during UAT highlighted the system's strengths and areas for improvement:

- Strengths: Participants appreciated the clear presentation of prediction results, role-based dashboards, and actionable recommendations (e.g., "Consult a doctor"). Healthcare professionals valued the prediction history feature for tracking patient health trends.
- Areas for Improvement: Some users suggested adding multilingual support to enhance accessibility in diverse regions like Malawi. Others recommended integrating educational content to help laypersons understand health metrics.

## **System Performance**

Performance testing simulated 50 concurrent users to assess scalability. The system maintained an average response time of 0.8 seconds for predictions and handled 95% of

requests without errors. Database queries were optimized to ensure efficient data retrieval, and the cloud-based deployment on Heroku supported seamless scalability.

## Discussion

The results demonstrate that MedAI effectively addresses the need for accessible and accurate disease prediction, aligning with the project's objectives of early detection and userfriendliness. The machine learning models' performance is comparable to findings in existing literature. For instance, Kumar et al. (2022) reported accuracies of 80-90% for RandomForestClassifier in cancer and heart disease prediction, consistent with MedAI's 85.2% for heart disease and 94.8% for breast cancer ([DOI: 10.1007/s11831-021-09648-w]). Similarly, Al-Zahrani and Fatima (2023) noted RandomForestClassifier's effectiveness in cardiovascular prediction, achieving accuracies above 85%, which corroborates MedAI's results ([DOI: 10.3390/diagnostics13050928]). The KNeighborsClassifier's 77.8% accuracy for diabetes prediction is slightly lower than some studies (e.g., Kumar et al., 2022, reported 80-85%), likely due to the PIMA dataset's limited size and population-specific characteristics. This suggests an opportunity to enhance diabetes prediction by incorporating larger, more diverse datasets in future iterations.

The high SUS score of 82 reflects MedAI's user-centric design, addressing a key gap identified in the literature: the need for accessible diagnostic tools in low-resource settings (Ahsan & Siddique, 2021). The system's real-time prediction capability and cross-device compatibility align with Jan et al. (2023), who emphasized the importance of responsive interfaces for clinical adoption ([*DOI: 10.2196/44248*]). User feedback on multilingual support echoes Kumar et al. (2022), who noted the need for inclusive systems to serve diverse populations, particularly in developing countries.

MedAI's focus on security, with encrypted data transmission and role-based access, responds to privacy concerns raised by Kumar et al. (2022), ensuring compliance with standards like HIPAA. The system's scalability, demonstrated by handling concurrent users efficiently, addresses deployment challenges in resource-constrained settings, as discussed by Al-Zahrani and Fatima (2023).

## Implications

The results have several implications for healthcare diagnostics:

- Early Detection: MedAI's high accuracy, particularly for breast cancer (94.8%), supports early detection, which is critical for improving survival rates, as noted by Jan et al. (2023) for pancreatic cancer.
- Accessibility: The system's usability and device compatibility make it viable for underserved regions like Malawi, addressing disparities highlighted by Ahsan and Siddique (2021).
- Scalability: The cloud-based

deployment ensures MedAI can serve growing user bases, a key consideration for global health applications.

## **Limitations and Future Work**

Despite its strengths, MedAI has limitations. The reliance on public datasets may limit generalizability across diverse populations, a challenge noted by Kumar et al. (2022). The diabetes model's lower accuracy suggests the need for additional features or larger datasets. User feedback on multilingual support indicates an opportunity to enhance inclusivity.

Future work could involve:

- Integrating deep learning models, such as CNNs, for image-based diagnostics, as suggested by Jan et al. (2023).
- Expanding datasets to include regional data from Malawi to improve model relevance.
- Adding multilingual interfaces and educational content to enhance accessibility.

## CONCLUSION

MedAI's results confirm its potential as a reliable and accessible diagnostic tool, with model performance aligning with established benchmarks in the literature. The system's usability and scalability make it a promising solution for early disease detection in resourceconstrained settings. By addressing gaps in accessibility and privacy, MedAI contributes to the growing field of ML-based diagnostics, paving the way for future enhancements to improve global healthcare outcomes.

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